

Warranty Conditions Eurom B.V.

This product is subject to stringent quality requirements. In case the product does, unexpectedly, not function properly, you can address the point of sale where you purchased this product.

If a defect of the product occurs within the time limit that is mentioned on the packaging of the product and on our website (www.eurom.eu/warranty) then a warranty claim can be filed in writing, in consideration of the following provisions:

The warranty is exclusively applicable to manufacturing or material faults.

The warranty takes effect on the date of purchase of the product. Hence, it is important to retain the proof of purchase.

Defects that occur as a result of the following do, in any case, fall outside the scope of the warranty:

- Non-compliance with operating, maintenance, installation and safety instructions;
- Normal wear and tear;
- Abuse or improper use;
- Force or external influences;
- Connection to incorrect voltage or type of power;
- Overloading of the device;
- Use of unapproved tool inserts or accessories;
- Penetration of foreign objects in the device;
- Repair by third parties.

The warranty is not applicable to damages to parts that are subject to wear and tear and that can be traced back to normal wear and tear. Liability for consequential damages is excluded, as well as liability for potential assembly and disassembly costs, transport charges and other expenses that are related to the defect.

In the event that the product can no longer be delivered at the time the warranty is claimed, the party providing the warranty shall be entitled to exchange the product for a comparable product. The party providing the warranty becomes the owner of the exchanged product or the parts of it.

Warranty claims must be submitted in writing within two weeks after the establishment of the defect and prior to the expiry of the warranty period.

The defects that are covered by the warranty are remedied by Eurom through repair or replacement of the defective part, through shipment of a replacement part or through replacement of the product. How substance is given to the warranty shall be at the discretion of Eurom. Repair or replacement of parts or the product do not extend the warranty period of the product. Warranty is exclusively provided in respect of the soundness of the activities performed, for a period of six months after performance of the said activities. The said warranty implies that Eurom must again perform the activities that were potentially performed improperly.